Activating your Advanced Auto Attendant

Finally, you will need to activate your Advanced Auto Attendant by going to the Main page and selecting the Turn On button.

The Advanced Auto Attendant interface uses the following error messages and icons to alert you to incorrect or missing configuration. These are produced on page load, and are not updated dynamically.

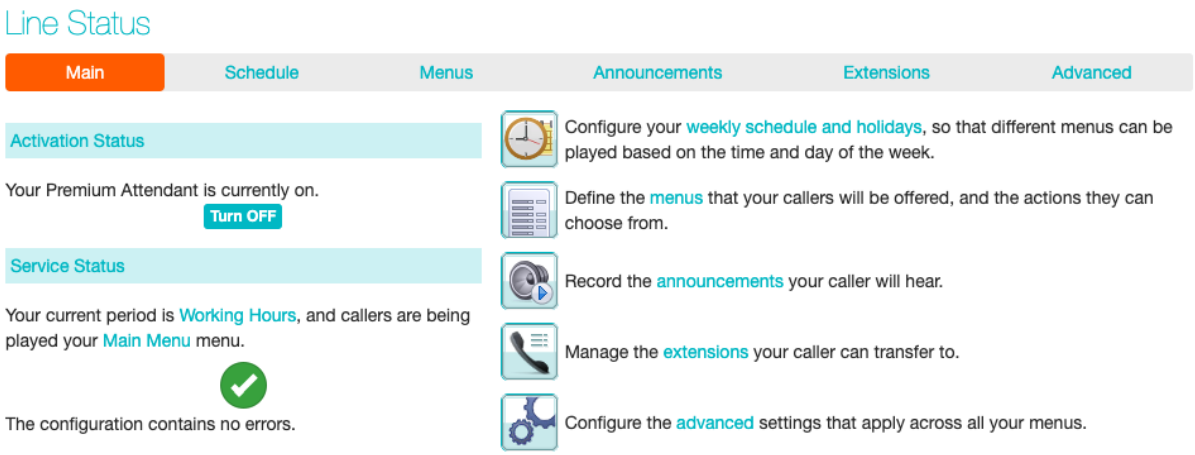
The Main tab has a Service Status panel that states your current schedule period and the menu that callers will hear. It also reports if you have errors in any menus, or one or more announcements is missing audio.

The Schedule and Menus pages use a banner line to report any errors.

The following icons are used to indicate incorrect or incomplete configuration

- error icon
- warning icon

If there are any errors in your configuration, you will be warned against turning on Advanced Auto Attendant, and in some cases this will be prohibited. You should therefore resolve the configuration errors before attempting to turn Advanced Auto Attendant on.



Revision #3
★ Created Thu, Mar 19, 2020 11:58 AM by Admin
Updated Thu, Feb 3, 2022 8:11 AM by Admin