

Activating your Advanced Auto Attendant

Finally, you will need to activate your Advanced Auto Attendant by going to the Main page and selecting the Turn On button.

The Advanced Auto Attendant interface uses the following error messages and icons to alert you to incorrect or missing configuration. These are produced on page load, and are not updated dynamically.

The Main tab has a Service Status panel that states your current schedule period and the menu that callers will hear. It also reports if you have errors in any menus, or one or more announcements is missing audio.







The Schedule and Menus pages use a banner line to report any errors.

The following icons are used to indicate incorrect or incomplete configuration

-  error icon
-  warning icon

If there are any errors in your configuration, you will be warned against turning on Advanced Auto Attendant, and in some cases this will be prohibited. You should therefore resolve the configuration errors before attempting to turn Advanced Auto Attendant on.

Line Status

Main	Schedule	Menus	Announcements	Extensions	Advanced
<div>Activation Status</div> <p>Your Premium Attendant is currently on.</p> <div>Turn OFF</div>	<div></div> <p>Configure your weekly schedule and holidays, so that different menus can be played based on the time and day of the week.</p>	<div></div> <p>Define the menus that your callers will be offered, and the actions they can choose from.</p>	<div></div> <p>Record the announcements your caller will hear.</p>	<div></div> <p>Manage the extensions your caller can transfer to.</p>	<div></div> <p>Configure the advanced settings that apply across all your menus.</p>
<div>Service Status</div> <p>Your current period is Working Hours, and callers are being played your Main Menu menu.</p> <div></div> <p>The configuration contains no errors.</p>					

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