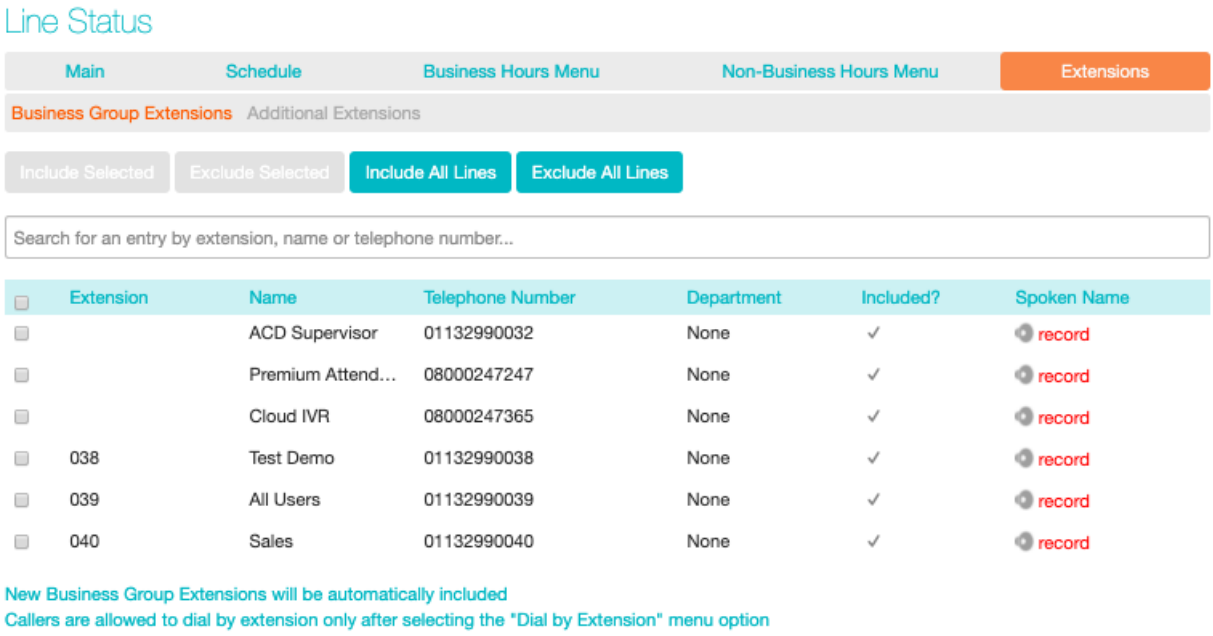
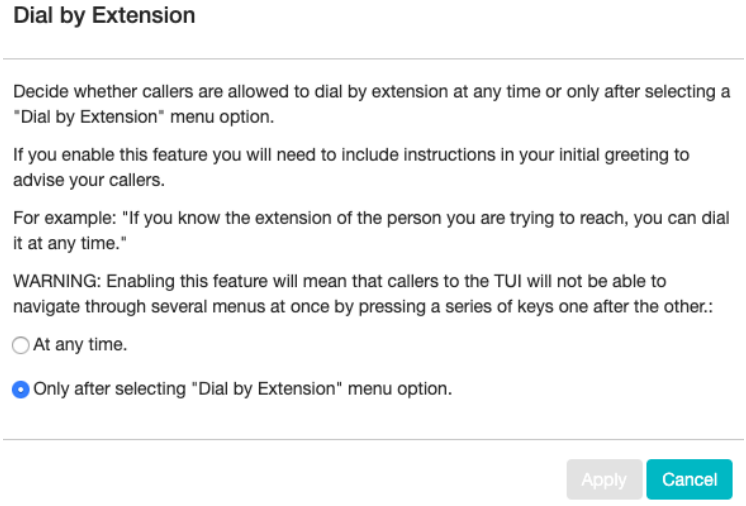
Configuring Advanced Auto Attendant Extensions

If you plan on using dial by name or dial by extension, you will need to select the extensions and record a name for the dial by name.



Clicking on the **Callers are allowed to dial by extension only after selecting the "Dial by Extension" menu option** link at the foot of the screen will give you the option to choose between **At any time** and **Only after selecting the "Dial by Extension" menu option.**

At any time: This means that callers can dial an extension at any point in the Advanced Auto Attendant menu and not just on a Dial by Extension menu option. Selecting this will now change the link to **Callers are allowed to dial by extension at any time**



If you want to restrict dial by extension to Dial by Extension menu options select **Only after selecting "Dial by Extension" menu option.** and click Apply. It will now display that **Callers are allowed to dial by extension only after selecting "Dial by Extension" menu option.**

To include or exclude an extension from dial by name, select the extension(s) by ticking the checkbox on the left of each extension and then click either Include Selected or Exclude Selected.

To record the user's name click on the **record** link for the user. If a name has already been recorded, this link will display **listen/change**.

To record names to be used for dial by name, click the record icon. If the spoken name has already been created, the screen will show listen/change rather than record, and you can click this link to hear the existing recording and change

it if you need to.

Use this recording interface to record the name or upload a spoken name recording, and click the Save

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