Music On Hold (MoH)

Music on Hold is used for placing a call on hold/transfer or call queueing. This is turned on be default.

The default action for Music on Hold (MoH) is royalty free music. This will play whenever a call is placed on hold or when starting a transfer.

We recommend that you configure MoH to suit your needs - This can be music/announcements in any .wav/.mp3 file.



INFO: Only the **Business Group Administrator** can configure MoH from the BG Admin portal.

Revision #1
Created Thu, Feb 17, 2022 11:55 AM by Admin
Updated Thu, Feb 17, 2022 12:07 PM by Admin