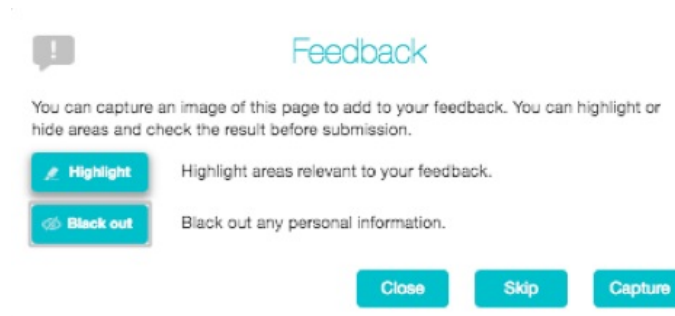


Send Feedback

If you encounter a problem when using the CommPortal BG Admin interface, or have a suggestion for an improvement, you can click on the **Send Feedback** link and submit a report to your service administrator.

Clicking on the **Send Feedback** link launches a pop-up.



- If you want to include a screenshot of the BG interface: Highlight particular areas of the screen by selecting **Highlight**, positioning the cross-hatch and then dragging – the area that will be included in the screenshot will be highlighted.
- Use the **Black out** option to disguise any personal information
- Click **Capture**.
- If you do not want to include a screenshot, click **Skip**.
- This launches a second screen, with the screenshot on the right (if you have taken one) and a box where you can add a description of the problem you have encountered or enhancement you would like to see.

A screenshot of the 'Feedback' form. It has a title 'Feedback' in teal. Below the title, there are two sections. The first section is titled 'Description' and contains the text: 'Is there a feature you'd like to see in CommPortal or have you found a bug? Please enter any feedback you have below.' Below this text is a large empty text box. The second section is titled 'Screenshot' and contains a placeholder image of a screenshot with a black rectangle indicating a redacted area. At the bottom right are three buttons: 'Close', 'Back', and 'Submit'.

- Click **Submit** to send your feedback.

🕒 Revision #1

★ Created Thu, Feb 17, 2022 11:36 AM by [Admin](#)

✎ Updated Thu, Feb 17, 2022 12:07 PM by [Admin](#)