

# Subscriber Phone Profiles

From the [BG Admin Portal](#) you can also make changes to **Subscriber Phone Profiles** directly.

From the Bg Admin portal click on **Phones** on the subscribers phone you would like to modify click on **Actions** then **Configure Phone**.

The screenshot shows the Business Group Admin Portal interface. The left sidebar has a menu with 'Phones' highlighted in red. The main content area shows 'Phones in Department:' with a 'View All' dropdown. Below this are buttons for 'Assign to Department' and 'Assign to Line'. A table lists phone profiles with columns for Model, MAC Address, Description, Assigned to, and Department. The 'Configure phone' button for the selected phone is highlighted in red.

Model	MAC Address	Description	Assigned to	Department
<input type="checkbox"/> ?	00:04:13:92:3D:F7	Snom D785		None
<input type="checkbox"/> ?	64:16:7F:5F:24:1C	Polycom VVX 411	01132991000	None
<input type="checkbox"/> ?	80:5E:C0:90:6A:97	Yealink T46S	01132991002	None

Click on the Subscriber Phone Profile you would like to edit.

The screenshot shows the 'Manage your phones' page. At the top, it says 'Phone selection for Demo Business Group / 01132991002 as admin'. The main heading is 'Manage your phones'. Below this is a card for a 'Yealink SIP-T46S' phone, which includes an image of the phone and an 'Edit' button highlighted in red. At the bottom of the page is a 'Create new profile' button.

If you have created a [Business Group Profile](#) for this model of phone then you will see these changes on this subscribers phone profile. This page is exactly the same as editing the **Business Group Profile** however any changes made here will only effect this **Subscribers Phone Profile** after the changes have been saved and the phone has been rebooted.

You can also reset the Subscribers Phone Profile from here as well. Resetting the **Subscriber Phone Profile** from here will use the **Business Group Profile** as it defaults. This is useful if the subscriber is having issues after they have made changes to their Phone Profile.



**INFO:** If no **Business Group Profile** is setup for this device than it will restore the original defaults as when it was first provisioned.

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