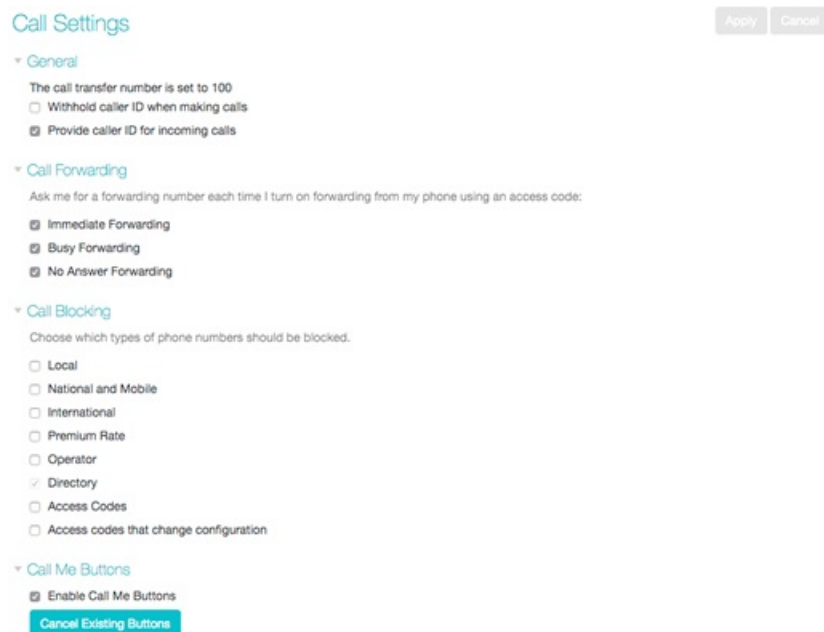


# Call Settings

The Call Settings screen allows you to configure your call service options.

## Call Settings tab



The screenshot shows the 'Call Settings' screen with a teal header and 'Apply' and 'Cancel' buttons in the top right. The settings are organized into four expandable sections:

- General**: The call transfer number is set to 100. Options include 'Withhold caller ID when making calls' (unchecked) and 'Provide caller ID for incoming calls' (checked).
- Call Forwarding**: A prompt asks for a forwarding number. Options include 'Immediate Forwarding' (checked), 'Busy Forwarding' (checked), and 'No Answer Forwarding' (checked).
- Call Blocking**: A prompt asks to choose which types of phone numbers should be blocked. Options include 'Local', 'National and Mobile', 'International', 'Premium Rate', 'Operator', 'Directory' (checked), 'Access Codes', and 'Access codes that change configuration' (unchecked).
- Call Me Buttons**: The 'Enable Call Me Buttons' checkbox is checked. A 'Cancel Existing Buttons' button is visible at the bottom.

The General panel enables you to configure call settings, including caller ID options.

The Call Forwarding panel lets you configure whether, when you dial the Call Forwarding access codes to enable Call Forwarding, you need to enter a phone number. If you don't want to enter a phone number then your Call Forwarding service will use the number you last configured through CommPortal.

To change whether you need to enter a number when enabling Call Forwarding from your handset, follow these steps:

- Check (to require a number to be entered) or uncheck (to mean a number is not required) the type of Call Forwarding you want to change.
- Click on **Apply**.

The Call Blocking panel lets you configure what types of outgoing calls should be blocked from your line:

To block certain types of call, follow these steps:

- Check the type of call you want to block.
- Click **Apply**.

To unblock a type of call, follow these steps:

- Uncheck the type of call you want to allow.
- Click **Apply**.

The remaining panels on this page relate to particular call features. You will only see these panels if you have access to these services.

## Call Me Buttons

The Call Me Buttons panel allows you to enable or disable your Call Me service and to cancel your existing buttons. If you disable the buttons by un-checking the *Enable Call Me Buttons* checkbox, potential callers who attempt to call you, for example by using a Call Me button that you had already included in an email, will see a message stating that the service is not currently available.

You can permanently disable all of your existing Call Me Buttons by clicking on *Cancel Existing Buttons*. If you want to reactivate the Call Me service in future, you will need to recreate and redistribute your Call Me buttons.

