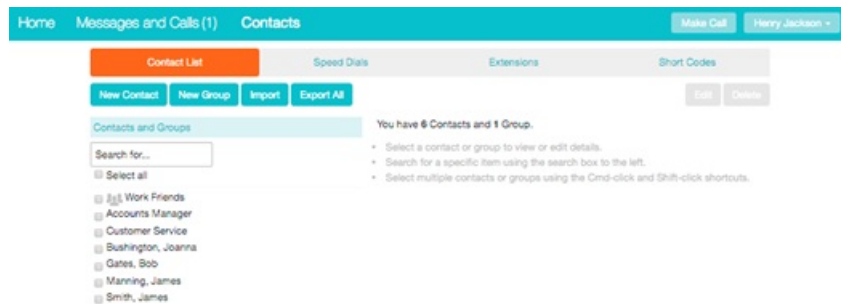


Contact List

The Contact List shows you all of your contacts:

Contacts - Contact List tab



Searching

To search, enter the letters you want to search for in the text box. CommPortal will narrow down the contacts displayed as you type, and the text that matches your search will be highlighted.

To cancel the search and view all of your contacts, delete the search text you entered.

Add New Contact

To add a new contact, follow these steps:

- Click on *New Contact* at the top of the screen.

CommPortal new contact page

A screenshot of the 'Add New Contact' form in CommPortal. The form is titled 'Contact List' and has a sub-header with 'Speed Dials', 'Extensions', and 'Short Codes'. Below the sub-header are 'Save' and 'Cancel' buttons. The form is divided into two main sections: 'Contacts and Groups' on the left and a form for adding a new contact on the right. The 'Contacts and Groups' section has a search box labeled 'Search for...' and a list of groups: 'Select all', 'Work Friends', 'Accounts Manager', 'Customer Service', 'Bushington, Joanna', 'Gates, Bob', 'Manning, James', and 'Smith, James'. The 'Add New Contact' section has fields for: 'First Name', 'Last Name', 'Nickname', 'Job Title', 'Organisation', 'Home' (with a radio button), 'Work' (with a radio button), 'Mobile' (with a checkbox), 'Fax' (with a checkbox), 'Other' (with a checkbox), 'Email 1' (with a checkbox), 'Email 2' (with a checkbox), 'SMS' (with a checkbox), 'Address' (with a radio button), 'City', 'County', 'Postcode', 'Country', and 'Address' (with a radio button). At the bottom of the form, there is a note: 'You can also add this contact to a group. A list of groups will be displayed here once the contact has been saved.'

- Enter the details for your new contact in the text boxes provided.
- Enter any phone numbers for your contact in the text boxes provided. You can select the radio button to the right of a number to indicate that it is the preferred number for this contact.
- Enter any addresses for your contact in the text boxes provided.
- Click Save.

Your new contact will now have been added.

Editing a Contact

To edit a contact, follow these steps:

1. Select the contact you wish to edit from the list on the left hand side of the screen.
2. Click **Edit**.
3. Modify or add any details.
4. Click **Save**.

Deleting a Contact

To delete a contact, follow these steps:

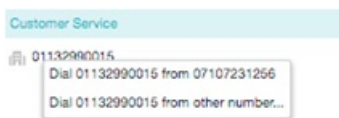
1. Select the contact you wish to delete from the list on the left hand side of the screen.
2. Click **Delete**.

Calling a Contact

To call a contact using Click To Dial, follow these steps:

1. Click on the number of the contact you wish to call.
2. Select the appropriate Dial

Calling a contact from the Contact List



Groups

You can manage your contacts by assigning them to groups. For example you might have a group for "Work" contacts and another group for "Personal" contacts. Groups are distinguished by an icon and will appear at the top of your list of contacts.

To add a new group, follow these steps:

- Click on **New Group**

Adding a new group - entering details

- Enter a name for the group in the *Group Name*
- Enter an ID for the group in the *Telephone ID*
- Select any contacts you want to be in the group from the list on the right hand side by ticking the checkbox alongside a contact.
- Click on Save

The new group will now appear in the Contacts and Groups section.

By selecting a group you can search within it for the group members, by using the Search for box on the right hand side of CommPortal.

To edit a group, follow these steps:

1. Select the group by ticking the checkbox alongside it on the left hand side.
2. Click on **Edit**.
3. Change the group settings, or members.
4. Click on **Save**.

To delete a group, follow these steps:

1. Select the group by ticking the checkbox alongside it on the left hand side.

2. Click on **Delete**.

🕒 Revision #2

★ Created Wed, Mar 4, 2020 8:14 PM by [Admin](#)

✎ Updated Wed, Mar 4, 2020 9:34 PM by [Admin](#)