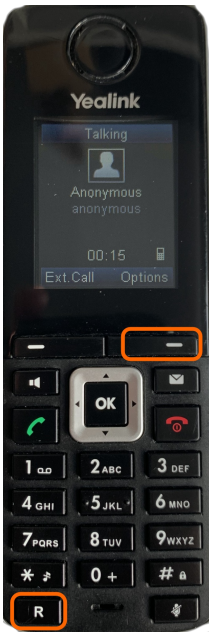
Transferring a Call on Yealink W52/56 DECT Phones

INFO: Please note the images shown here are from a Yealink W52P Handset, the process to transfer a call is the same on the Yealink W56H. The only difference is that the R key on the Yealink W52P is called Trans on the Yealink W56H.

During a call press either the **Options** or **R/Trans** key depending on your model, this is illustrated below: If you have pressed **Options** then you will need to select **Transfer** then press **OK**





When the **R/Trans** key is pressed or the **Transfer** option is is selected the caller will be placed on hold. Music on Hold will be played to the caller.

Next you have two options on where you would like to transfer the call:

1. Select a Contact from your list
2. Dial an extension or phone number

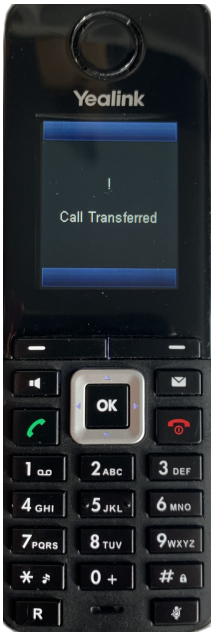
When pressing the **Directory** button and depending how your phone is configured you may see multiple contact lists, select the appropriate one. Next select the contact or number that you would like to transfer the call to and then press **Call**. This will start an **Attended t**ransfer to allow you to speak to the person that is about to receive the call. Press **Transfer** to complete the transfer. To **Blind** transfer the call just press **Transfer** after pressing **Call**



When dialling a phone number or extension number from the keypad you can either initiate a **Blind** transfer by pressing the **Transfer** button or an **Attended** transfer by pressing the green **Call** button as shown below, press **Transfer** when when ready to transfer the call..



Once transferred you will see the following screen:



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