Helpful Videos

Why not pop over to Pod Unified Communications YouTube Channel where you can see some of the great features of the Pod CommPortal and client.

- Pod CommPortal for End Users
- Pod CommPortal For Administrators
- Pod Connect on Mobile
- Pod Connect for Desktop

Pod CommPortal for End Users

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Pod CommPortal for End Users

Home screen	Gives a snapshot of all call settings, messages and recent notifications.	Click to play
Phone Status	View and configure settings for all incoming calls.	Click to play
Advanced Settings	Here you can set the following: - forward selected - reject selected - distinctive ringtone - forward if unavailable - anonymous callers.	Click to play
Call Settings	Here you will find a list of settings to modify or configure.	Click to play
Message Settings	Here you can configure a variety of voicemail settings.	Click to play
Notifications	Allows you to configure the different kinds of notifications that you can use with your messaging service.	Click to play
Message Calls	Listen and/or view a transcription of new voice messages and deleted messages	Click to play
Contacts	Here is where you can manage your network based contacts	Click to play
Making Calls	Instructions on how to make a call	Click to play
Start Meeting	How to initiate an instant Pod connect meeting.	Click to play
Configuring Your Phone	When using the user web portal you can modify the buttons on your desktop phone.	Click to play
Change PIN	Resetting PINs and passwords within the security section	Click to play
Downloading Applications	All your devices work together in a single system. You can download apps that are convenient, practical and easy to use.	Click to play
Call Me Button	This is a new clever feature, that embeds a phone icon into an email, and on pressing the button calls the recipient.	Click to play

Pod CommPortal For Administrators

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Pod CommPortal for Administrators

Help Overview	The business group administrator tutorial. The hosted voice solution provides the control needed to make day to day changes necessary to keep your business going.	Click to Play
Call Manager Guide	This video shows you how to edit individual line settings, account password information, voicemail reset and the devices assigned to the user.	Click to Play
How to Change Password and PIN	Shows how to rest a user's account password or voicemail pin.	Click to Play
How to Create an Administrator	How to create administrators, or sub sub administrators to the business group.	Click to Play
Easy Attendant User Guide	How to configure the Easy Attendant and route calls to various destinations: - individual employees - specific departments - voicemail - announcement messages - dialing menu options	Click to Play
How to Assign Users to Departments	How to create departments and assign users	Click to Play
Adding Extensions	An extension allows users to dial a number within the business group, without dialing the full number.	Click to Play

Pod Connect on Mobile

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Pod Connect on Mobile

Overview	Full overview of Pod Connect on mobile app with details on how to configure your mobile options.	Click to Play
Making and Receiving Calls	Details on all the options available to you when on a call, including how to add or transfer a caller and uplift to a video meeting.	Click to Play
Call Jump	Call Jump is a powerful feature that allows you to seamlessly move calls between your devices.	Click to Play
Instant Messaging and Presence	This intuitive in-bedded interface allows you to see the 'presence' of other Pod Connect users, as well as send and receive instant messages.	Click to Play
Voicemail	This clever voicemail has lots of different options. With speech to text enabled you can preview the transcription before listening. You can also forward voicemails to email.	Click to Play
Create a Meeting	Invite attendees directly through Pod Connect contacts or with a meeting link, if they are not on Pod!	Click to Play
Schedule Meeting	Create a meeting for your chosen calendar	Click to Play
Join Meeting	How you can join a meeting that has already been established.	Click to Play
Call Manager	You can access Call Manager settings even on the go, which will then synchronise all your devices.	Click to Play

Pod Connect for Desktop

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Pod Connect for Desktop

Overview	Pod Connect desktop is a soft phone that easily integrates with your existing communications services.	Click to Play
Interface	This section will describe the icons and menu options in the Pod Connect UI	Click to Play
Options	From the tools menu select options	Click to Play
Contacts	Your soft phone can store the details of your contacts within the Pod Connect UI by linking with one other contact source.	Click to Play
Making Calls	With Pod Connect client up and running making calls is easy	Click to Play
Instant Messaging and Presence	Your Pod Connect service may include Instant Messaging and Presence. If you have it you will be prompted when you log in.	Click to Play