

# Installation and Setup

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# Installation



**INFO: Please note Pod Integrate is only available for Windows. Administrative access will be required to complete the install.**

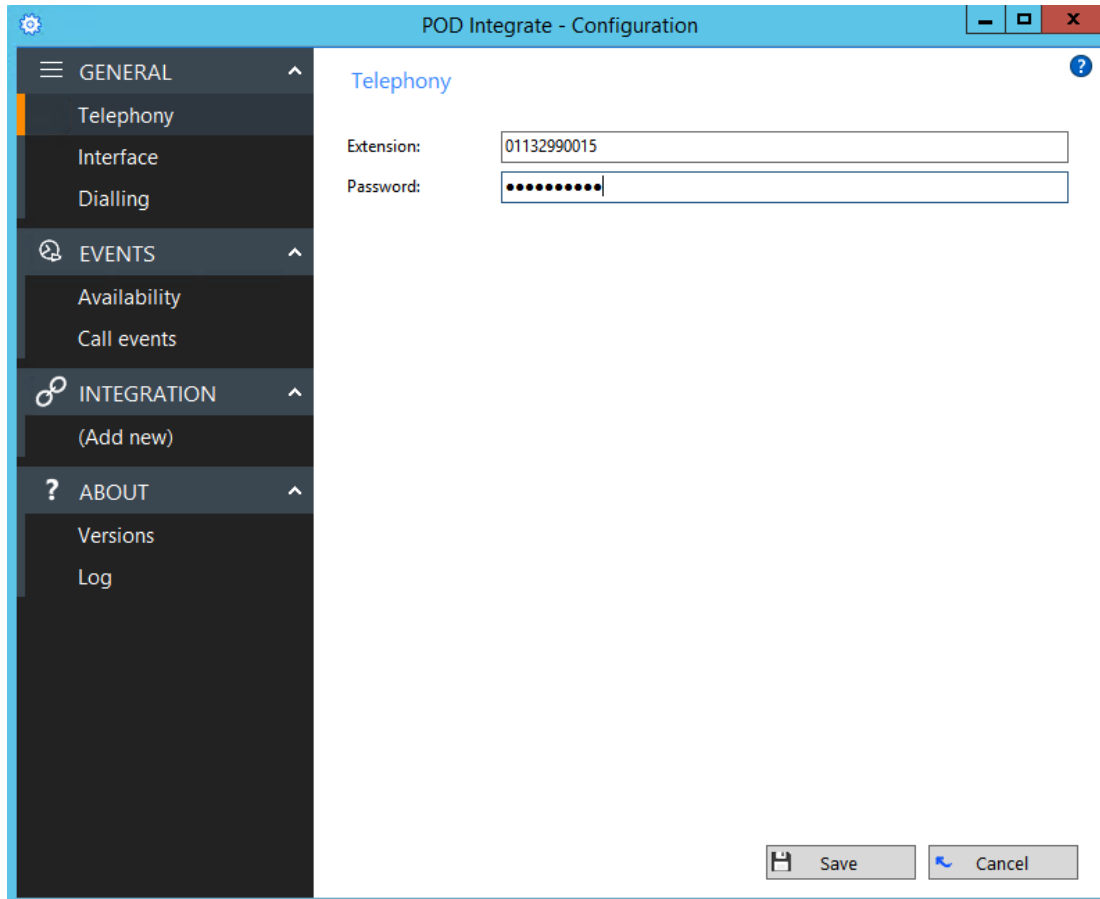
First of all you will need to download the latest Pod Integrate setup file from [here](#). Once downloaded double click on the file to start the installation process.



Follow through the on-screen instructions to complete the install, please note Administrator privileges will be required.

# Basic Setup

Once the installation has been completed Pod Integrate will launch the Main Configuration page as illustrated below. On the **General > Telephony** screen enter the following for your subscriber details:

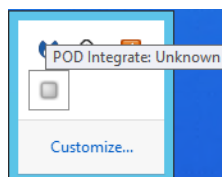


The screenshot shows the 'POD Integrate - Configuration' window. On the left is a dark sidebar with a menu. The 'GENERAL' section is expanded, showing 'Telephony' (highlighted with an orange bar), 'Interface', and 'Dialling'. Below 'GENERAL' are 'EVENTS' (with a headset icon), 'INTEGRATION' (with a link icon), and 'ABOUT' (with a question mark icon). The 'Telephony' section is active, showing 'Extension:' with the value '01132990015' and 'Password:' with a masked password '.....'. At the bottom right are 'Save' and 'Cancel' buttons.

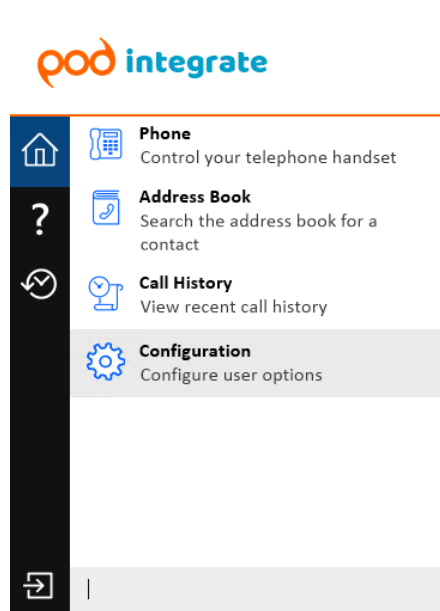
**Extension:** This is your DDI

**Password:** This is your CommPortal Password

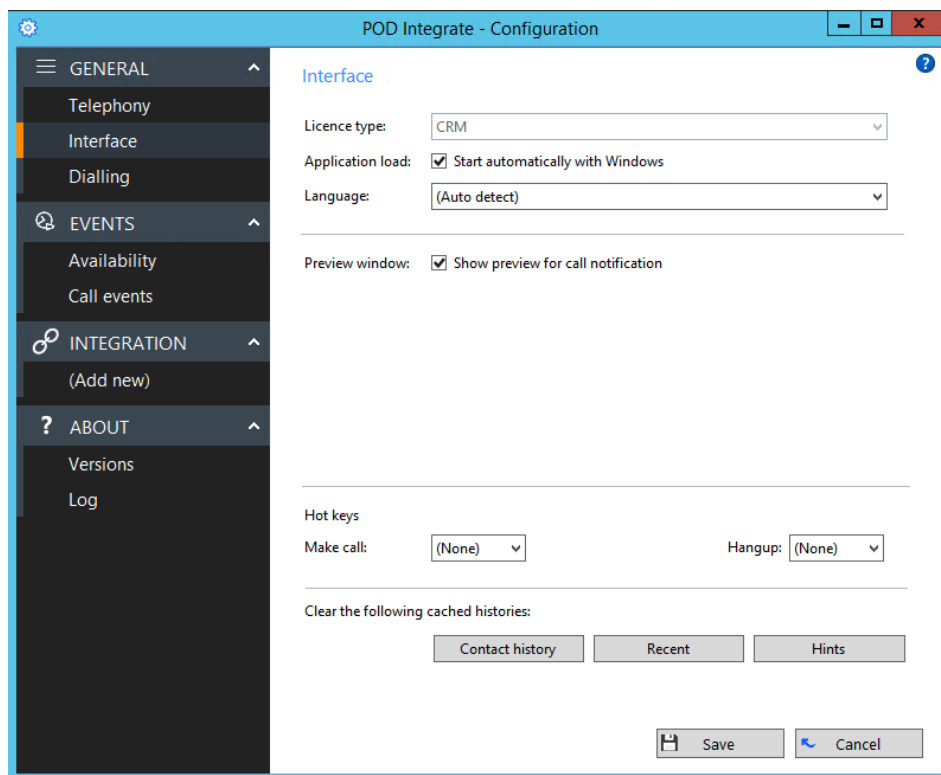
If the above screen does not appear and click on **Show Hidden Icons** and then right click on the **Pod Integrate** icon



Next click on **Configuration**



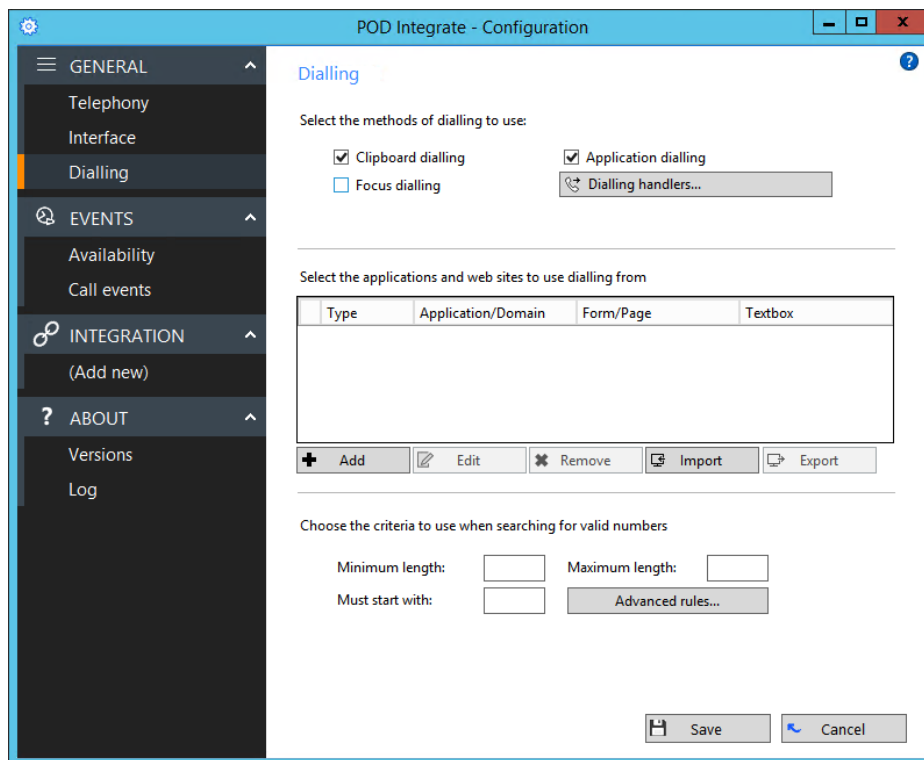
Once the Extension and Password fields have been filled in click on **Interface**



**Application Load** is enabled by default this will automatically start **Pod Integrate** when Windows starts up.

**Preview Window** is enabled by default this will show a popup every time a call is received.

Next click on **Dialling**



You can now select which dialling methods you would like to use, we do recommend **Application Dialling** is enabled.

**Clipboard Dialling:** Each time you copy a valid telephone number to the clipboard, a windows notification will appear which, when clicked, will dial the number.

**Application Dialling:** Pod Integrate supports several methods of dialling from applications. Many applications can be enabled to allow dialling directly from within the application.

#### **Focus Dialling:**

Focus dialling will automatically detect fields that contain dial-able numbers and will present a click-to-dial option to the right of the field.

If the application field contains more than one potential telephone number, a drop-down is displayed when you hover over the click-to-dial icon, allowing you to select which number to dial.

Next click on **Save**, the task bar icon should now turn green to show that you are connected. (on hook)

