

Viewing Call Pickup Groups

The Call Pickup Groups page displays all of the Call Pickup Groups in your department.

Business Group Admin Portal Henry Jackson

Call Pickup Groups in Department:

A Call Pickup Group (CPUG) defines a group of lines (members) within a Business Group who can use Call Pickup to answer each other's incoming calls.

Move selected to:

<input type="checkbox"/> Call Pickup Group Name	Number of Members	Department
<input type="text" value="Search for..."/>		
<input type="checkbox"/> Office	3	None

To view Call Pickup Groups in sub-departments, select the sub-department from the drop-down list at the top of the page.

🕒 Revision #1

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