

Viewing Hunt Groups

The Hunt Groups page displays all of the Hunt Groups in the Business Group or department(s) that you have permission to administer.

Business Group Admin Portal

Marcus Child

Home

Groups

Hunt Groups (MLHGs)

- Accounts Line
- All Users
- Operator
- PremiumACD Demo
- Sales Line
- Support Line

Call Pickup Groups

All Lines

- Users
- Attendants

Group Access

Phones

Services

Departments

Hunt Groups in Department: View All

A Hunt Group (MLHG or Multi-Line Hunt Group) is a set of lines (members) within a Business Group, configured so that calls to the group are passed to a non-busy member of the Hunt Group, or may be added to a queue if all members are busy. Please contact us if you would like to set up a new Hunt Group.

Move selected to: Select department Move

<input type="checkbox"/> Hunt Group Name	Number of Members	Service Level	Department
<input type="checkbox"/> Accounts Line	3	Hunt Group	None
<input type="checkbox"/> All Users	6	Hunt Group	None
<input type="checkbox"/> Operator	2	Hunt Group	None
<input type="checkbox"/> PremiumACD Demo	1	Premium ACD	None
<input type="checkbox"/> Sales Line	3	Hunt Group	None
<input type="checkbox"/> Support Line	3	Basic ACD	None

Licenses remaining: Basic ACD 1 of 4, Premium ACD 0 of 1

To view Hunt Groups in sub-departments, select the sub-department from the drop-down list at the top of the page.

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