

Viewing Hunt Groups

The Hunt Groups page displays all of the Hunt Groups in the Business Group or department(s) that you have permission to administer.

Home

Groups

Hunt Groups (MLHGs)

-Accounts Line

-All Users

-Operator

-PremiumACD Demo

-Sales Line

-Support Line

Call Pickup Groups

All Lines

Users

Attendants

Group Access

Phones

Services

Departments

Business Group Admin Portal

Marcus Child

Hunt Groups in Department: View All

A Hunt Group (MLHG or Multi-Line Hunt Group) is a set of lines (members) within a Business Group, configured so that calls to the group are passed to a non-busy member of the Hunt Group, or may be added to a queue if all members are busy. Please contact us if you would like to set up a new Hunt Group.

Move selected to: Select department Move

<input type="checkbox"/> Hunt Group Name	Number of Members	Service Level	Department
<input type="checkbox"/> Accounts Line	3	Hunt Group	None
<input type="checkbox"/> All Users	6	Hunt Group	None
<input type="checkbox"/> Operator	2	Hunt Group	None
<input type="checkbox"/> PremiumACD Demo	1	Premium ACD	None
<input type="checkbox"/> Sales Line	3	Hunt Group	None
<input type="checkbox"/> Support Line	3	Basic ACD	None

Licenses remaining: Basic ACD 1 of 4, Premium ACD 0 of 1

To view Hunt Groups in sub-departments, select the sub-department from the drop-down list at the top of the page.

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