

Subscriber Phone Profiles

From the [BG Admin Portal](#) you can also make changes to **Subscriber Phone Profiles** directly.

From the Bg Admin portal click on **Phones** on the subscribers phone you would like to modify click on **Actions** then **Configure Phone**.

Business Group Admin Portal

Henry Jackson ▾

Home

Groups

- Hunt Groups (MLHGs)
- Call Pickup Groups

All Lines

- Users
- Attendants
- Group Access
- Phones**
- Services
 - Departments
 - Short Codes
 - Account Codes

Phones in Department: View All ▾

Select department ▾ Assign to Department

Enter number... Assign to Line

Assign phones to lines using the table below or [manage your phone profiles](#).

<input type="checkbox"/>	Model	MAC Address	Description	Assigned to	Department	
<input type="checkbox"/>	?	00:04:13:92:3D:F7	Snom D785		None	
<input type="checkbox"/>		64:16:7F:5F:24:1C	Polycom VVX 411	01132991000	None	Change phone
<input type="checkbox"/>		80:5E:C0:90:6A:97	Yealink T46S	01132991002	None	Configure phone

Click on the Subscriber Phone Profile you would like to edit.

Phone selectionforDemo Business Group / 01132991002asadmin

Manage your phones



Yealink SIP-T46S

Edit

Create new profile

If you have created a [Business Group Profile](#) for this model of phone then you will see these changes on this subscribers phone profile. This page is exactly the same as editing the **Business Group Profile** however any changes made here will only effect this **Subscribers Phone Profile** after the changes have been saved and the phone has been rebooted.

You can also reset the Subscribers Phone Profile from here as well. Resetting the **Subscriber Phone Profile** from here will use the **Business Group Profile** as it defaults. This is useful if the subscriber is having issues after they have made changes to their Phone Profile.



INFO: If no **Business Group Profile** is setup for this device than it will restore the original defaults as when it was first provisioned.

🕒 Revision #5

★ Created Tue, May 5, 2020 3:14 PM by [Admin](#)

✎ Updated Thu, Feb 17, 2022 11:43 AM by [Admin](#)