

Delete a Recording



INFO: PLEASE NOTE ONCE A RECORDING HAS BEEN DELETED IT CAN NOT BE RETRIEVED.

From the **Recording Archive** page click on the **Delete Recording** icon.

Call Record Web Portal

SIGN OUT

Dashboard > Recording Archive

Welcome
Henry Jackson

Dashboard

Recordings

Recording Archive

Numbers

Flags

Analytics

Personnel

Reports

Payment & Billing

Configuration

Recording Archive

Here you can view a full listing of all your recordings stored within the platform. You can click into a recording to access the media player as well as a detailed breakdown of recording information.

FILTERS

| Connected At | From | To | Duration | Score | Flags |
|---------------------|----------|-----------|----------|-------|-------|
| 15/01/2021 10:22:45 | 0785 | 0113 Ben | 00:04:57 | 0 | |
| 14/01/2021 16:19:18 | 0121 | 0113 Ben | 00:14:13 | 0 | |
| 14/01/2021 16:06:15 | 0780 | 0113 Alex | 00:00:06 | 0 | |
| 14/01/2021 16:04:31 | 0113 Ben | 0121 | 00:00:53 | 0 | |
| 14/01/2021 15:45:19 | 0113 Ben | 0447 | 00:04:22 | 0 | |

You will now prompted to confirm that this is the recording that you wish to delete. Click on **CONFIRM DELETE**

Call Record Web Portal

SIGN OUT

Dashboard > Recording Archive > Delete Recording

Welcome
Henry Jackson

Dashboard

Recordings

Recording Archive

Numbers

Flags

Analytics

Personnel

Reports

Payment & Billing

Configuration

Delete Recording

Are you sure you want to delete the following recording?

When a recording is removed it will be deleted permanently. Please ensure you really wish to delete this recording!

15/01/2021 10:22:45 - 15/01/2021 10:27:42

0113 <Ben>

0785

CONFIRM DELETE CANCEL

The recording has now been deleted.

🕒 Revision #1

★ Created Fri, Jan 15, 2021 1:02 PM by Admin

✎ Updated Mon, Jan 18, 2021 11:43 AM by Admin