

Managing Numbers

You can view and manage any of you numbers that have Call Recording enabled. Click on **Recordings** then click on **Numbers**, this will display your numbers:

Call Record Web Portal

SIGN OUT

Dashboard > Number Management

Welcome
Henry Jackson

Dashboard

Recordings

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Number Management

The recording enabled numbers allocated within the platform can be managed through this section. You can add new numbers to your recording list, update existing number configurations or permanently remove numbers from the platform.

FILTERS


Number	Name	Department	Agent	
0113	Alex Grant		Alex	<div>+ ADD NUMBER</div> <div><div></div><div></div><div></div></div>
0113	Marcus Child		Marcus	<div><div></div><div></div><div></div></div>
0113	Tracy Walker		Tracy	<div><div></div><div></div><div></div></div>
0113	Ben Kearns		Ben	<div><div></div><div></div><div></div></div>

Rows per page:

15

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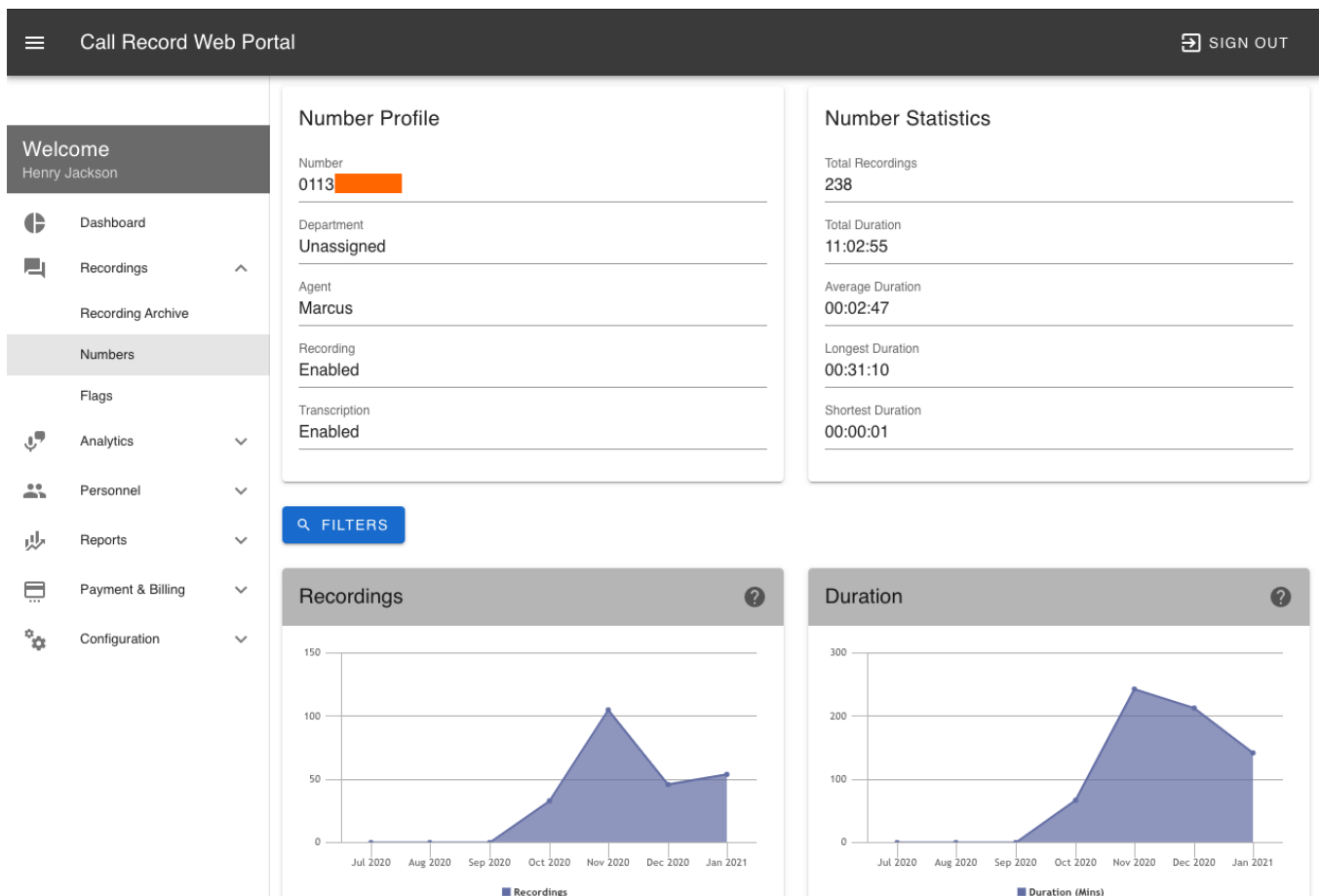
From here you view Number Statistics, Edit or Delete.



INFO:

Please note that **Deleting** a number will not cancel any billing, please contact your Service Provider if you wish to cancel Call Recording on a specific number.

Number Statistics: You view Statistics on a number by clicking on the **View Statistics** icon, this will details about the number. You can also use the Filter to refine a search over a period of time.



Call Record Web Portal SIGN OUT

Dashboard > Number Management > Edit Number

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Edit Number

Number (required)
0113

Name
Marcus Child

Department
Support

Agent
Marcus

☒ Can Record

☐ Can Transcribe

☐ PCI Redaction Enabled

SAVE CHANGES

CANCEL



INFO: Please note **Transcribe** and **PCI Redaction** will be available at a later date. Please contact your Service Provider for further information.

🕒 Revision #3

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