Getting Started

Your Pod phone service can be used to make or receive calls from your desk phone, your PC or Mac, and your mobile devices.

For this to work on your desktop, you need to install the Pod for Desktop software on your PC or Mac. This guide will help you to do that.

Ensure Your Computer is Compatible

Pod for Desktop works on PCs running Windows 7 or Windows 8. It also runs on Macs that have OS X 10.7 or later versions.

You can use your computer’s built-in microphone and speakers, but you will have much better audio quality if you use a headset. Pod works with most common headsets, including Bluetooth. It will even work with the answer/reject call button on some headsets.

Your Password

You will need your Pod CommPortal phone number and password to start using Pod for Desktop. If you don’t have this information, contact your administrator.

Download and Install the Software

Download Pod for Desktop from https://commportal.connectbetter.net

When prompted, save the file. Find the file in your downloads folder, open it, and follow the on screen instructions to install the software.

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