Overview

Standard Auto Attendant offers a very simple automated telephone menu.

Callers to a business are directed to the automated TUI, providing key options to transfer to specific departments or individuals in the business, to transfer to a voicemail account directly, or to listen to a recorded announcement.

You can choose to either have a single menu that plays when your Standard Auto Attendant is turned on, or two different menus for business and non-business hours that are used according to a pre-defined schedule.

When the Standard Auto Attendant is turned off, you can either forward callers to another telephone number or play a message informing the caller that your business is currently closed.

Revision #2
Created Mon, Mar 16, 2020 8:20 AM by Admin
Updated Wed, Feb 2, 2022 11:53 AM by Admin